

PUBLIC PROTECTION AND SAFETY
PORTFOLIO PLAN 2013/2014

Foreword

I am proud of the fact that we live in a safe borough and the Council has continued to play a leading role in maintaining community safety and supporting residents and businesses. I understand at first hand the impact that crime and anti-social behaviour can have on people's lives, and this continues to be one of my absolute priorities.

In the past year levels of total crime have continued to fall, including target areas such as burglary making Bromley one of the safest boroughs in London. I am immensely proud of the work that the council has been able to deliver in making the borough a safer place both as the primary delivery agent and leading on the development and implementation of crime-reducing partnership activities. Even more so, I am proud of the determined effort delivered by local residents and businesses to maintain the borough's record of crime reduction. The challenge for 2013/14 is to continue to reduce crime and anti-social behaviour and increase community engagement in making the borough a safer place.

As Portfolio Holder I believe I have a lead role to focus our activities on some of the most vulnerable in our society, be they elderly residents, young people, or local traders. We know only too well the threats posed by illegal activity, and we remain committed to keeping the borough safe. As a cross-cutting Portfolio, all Departments and other Portfolios within the Council have a part to play in reducing crime and disorder and maintaining the borough's position as a safe and pleasant place to live. By ensuring that all our plans are delivered against the following priorities, we are confident that, working together, we can deliver a safer borough.

The climate continues to be financially challenging. We are working with colleagues to support the development of the Council as a commissioning authority, ensuring that excellent services are delivered in the most cost-effective, efficient way.

Priorities for 2013/14:

- Support businesses in Bromley to trade successfully within the law using multi-agency visits and by supporting schemes such as Best Bar None.
- Provide advice, guidance and support to vulnerable members of the community, who are victims or potential victims of domestic abuse, scams and doorstep crime.
- Encourage young people to achieve their potential by rejecting crime and anti-social behaviour, through positive activities such as Youth Diversion and mentoring.
- Provide clear advice, guidance and communication that supports crime prevention and reinforces confidence in the borough as a safe place to live, work and enjoy recreation.
- Explore the potential for sold services, commissioning and working with other boroughs.
- Continue to work with and support the Safer Bromley Partnership, and contribute to the Public Health agenda.

As a Portfolio, we continue to be committed to working in Partnership. Not only will we maximise the opportunities to reduce crime and disorder by engaging with other departments and teams within the Council, but we will work hard to continue to develop supportive and

productive partnerships with other agencies, such as the Police, Fire Brigade and Probation Service, to maximise the opportunity to reduce crime and disorder. Ultimately, we will also seek to develop further and build on the excellent work of our residents and communities in tackling crime and disorder.

Councillor Tim Stevens JP
Portfolio Holder for Public Protection and Safety

Public Protection and Safety Portfolio Plan 2013-14				
Service Area	Public Health Nuisance and Anti-Social Behaviour			
Service Lead	Jackie Goad (currently on secondment)	e-mail jackie.goad@bromley.gov.uk		
Service Outline				
<p>The Public Health Nuisance team investigates all statutory nuisances, such as noise arising from domestic and commercial premises, accumulations of rubbish on private land, smoke and ash nuisance from domestic and commercial bonfires, obtrusive lighting, filthy and verminous premises, and incidences of fly-tipping on private land.</p> <p>The Anti-Social Behaviour team plays a key role in ensuring the Borough is a safer place, by working with the Safer Bromley Partnership to reduce crime and disorder.</p>				
2013-14 Priorities:				
<p>Priority 1: Action Against Noise Nuisance from Licensed Premises Work with designated premises supervisors (DPS) of licensed premises to ensure that noise levels arising from regulated entertainment on the premises are controlled to ensure compliance with the premises' licences.</p> <p>Priority 2: Action Against Fly-tipping Investigate, disrupt and take formal action against those persons involved in the illegal disposal of controlled waste while offering advice and assistance to landowners targeted by fly-tipping to prevent further incidents.</p> <p>Priority 3: Action Against Anti-Social Behaviour Work to deliver reductions in crimes against the person, against property, and in levels of anti-social behaviour and disturbance, in accordance with new legislation. Review the service and ensure it meets the requirements of new legislation for Anti-Social Behaviour.</p>				
Measuring Success:				
	Target	2012/13 Baseline	2013/14 Target	Six-month progress report
1.1	Set and seal noise limitation devices in licensed premises	12	12	A detailed list of those that need reviewing has been compiled; action will start on setting and sealing in the next six months.
1.2	Ensure satisfactory resolution of fly-tipping complaints	N/A	100%	There have been 241 reports of fly-tipping since April, all of which have been or are being investigated as far as available evidence allows.

1.3	Percentage of applications for ASBOs made to court resulting in ASBO imposed (subject to legislative change)	N/A	100%	As a result of staffing cuts, this function cannot be carried out.
1.4	Review ASB team function in line with new legislation		Complete review	The new legislation is going through Parliament. When the Act is published, the team will assess what can be accomplished within current resource levels.

Public Protection and Safety Portfolio Plan 2013-14				
Service Area	Trading Standards			
Service Lead	Rob Vale	e-mail rob.vale@bromley.gov.uk		
Service Outline				
<p>The main aim of the Trading Standards service is to protect the public, in particular vulnerable consumers, and ensure there is a fair, safe and genuine trading environment in Bromley.</p>				
2013-14 Priorities:				
<p>Priority 1: Action Against Rogue Traders Carry out a range of preventative and enforcement activity against traders who cause the most harm to Bromley's residents and businesses, particularly those traders who target vulnerable consumers.</p> <p>Priority 2: Promote Health and Consumer Well-Being Tackle the sale of age-restricted products, particularly alcohol and tobacco; protect vulnerable consumers from scams and bogus callers; ensure goods in the marketplace are safe and genuine.</p> <p>Priority 3: Respond to Requests for Trading Standards Services On a priority basis, conduct criminal investigations and civil sanctions through advice and intelligence-led enforcement, to prevent consumer detriment.</p> <p>Priority 4: Support Local Business Provide advice and education, and improve compliance by tackling problem traders, particularly those who operate in the informal economy.</p>				
Measuring Success:				
	Target	2012/13 Baseline	2013/14 Target	Six-month progress report
2.1	Referrals of doorstep crime incidents from banks and adult safeguarding partners	20	25	There were 5 referrals of doorstep crime from banks and 4 from carer agencies, as well as 15 from neighbours, friends, family members and other agencies.
2.2	Number of rapid response interventions resulting in a real saving to consumers	96	80	There were 36 rapid response interventions, resulting in £85,000 savings to consumers.
2.3	Number of test purchase operations to detect the sale of age-restricted products	11 (155 visits)	5 (60 visits)	There have been 49 visits (3 operations), resulting in 9 sales.

2.4	Number of judicial disposals in relation to traders causing consumer detriment	55	55	There have been 31 judicial actions, including formal cautions, in relation to traders causing consumer detriment.
2.5	Number of businesses to receive education regarding underage sales	N/A	200	Two training sessions were provided to 20 local businesses on age-restricted legislation.

Public Protection and Safety Portfolio Plan 2013-14				
Service Area	Food, Safety and Licensing			
Service Lead	Paul Lehane	e-mail paul.lehane@bromley.gov.uk		
Service Outline				
<p>The main aim of the Food, Safety and Licensing team is to support Bromley businesses to provide safe food, safe and healthy workplaces, and to operate with the appropriate licences and permissions.</p>				
2013-14 Priorities:				
<p>Priority 1: Carry Out Food, and Health and Safety Functions</p> <ul style="list-style-type: none"> ○ Undertake planned risk-based inspections ○ Provide an appropriate response to complaints, work-related accidents and cases/outbreaks of infectious disease. ○ Provide support to the Council and its managers to ensure staff are safe and healthy at work <p>Priority 2: Carry Out Licensing Functions</p> <ul style="list-style-type: none"> ○ Administer the statutory licensing schemes delegated to the Public Protection Division to provide a high quality, effective, timely and cost-effective service. ○ Enforce licensing conditions and investigate complaints relating to unlicensed activity. 				
Measuring Success:				
	Target	2012/13 Baseline	2013/14 Target	Six-month progress report
3.1	Run the Best Bar None scheme in-house for up to 30 businesses	28 premises took part	30	The Best Bar None scheme is under way; businesses have been invited to join.
3.2	Undertake a review of the Corporate Safety Service following its transfer to Public Protection	N/A	Completion of review	To be started in Q3. The Fire Brigade has visited two Council properties and has questioned the adequacy of fire safety risk assessments. The team is now examining risk assessments across the Council's building stock.
3.3	Support or enforce food businesses with Zero FHRS (as rated at 1 April 2013) to	N/A	6	Of the six zero-rated businesses in April, there are now three

	improve their ratings (number of visits, letters/notices and prosecutions)			remaining.
3.4	Deliver a minimum of four multi-agency operations, to ensure the legal and appropriate management of licensed premises within the borough	4	4	Three Operation Condors have been undertaken: the first resulted in a drugs raid and a summary review of a license at the Black Horse in Biggin Hill; in the second, 8 premises were tested on the 'Challenge 25' policy, and 4 failed. 2 unlicensed premises were discovered, and a number of notices of suspension were issued in relation to unpaid fees. The third operation did not result in any actions.

Public Protection and Safety Portfolio Plan 2013-14				
Service Area	Environmental Protection; Partnership and Cross-Portfolio Issues			
Service Lead	Jim McGowan	e-mail jim.mcgowan@bromley.gov.uk		
Service Outline				
<p>The Environmental Protection service ensures that environmental and quality standards are maintained relating to air quality, water quality, drainage, land contamination, stray/abandoned dogs and pest control. The service also manages Bromley's CCTV service and Bromley's element of the Coroner's service.</p> <p>The Partnership team provides support for the Safer Bromley Partnership Board. The priorities and focus for the Partnership's action extend across a wide remit, including keeping young people safe, safeguarding vulnerable adults, and providing excellent services to reduce the harm caused by substance misuse. The Portfolio Holder is the Chairman of the Board, and ensures delivery and accountability of the Board's key targets.</p>				
2013-14 Priorities:				
<p>Priority 1: Support the Coroner and Mortuary Services Retender the contract to achieve best value for money, and investigate the tendering of the pathology and histology services in order to achieve a 20% saving on that budget.</p> <p>Priority 2: Improve Scientific Services Consolidate and expand the service for the investigation and reporting on asbestos in Borough properties, and develop the related income generation services in the private sector.</p> <p>Priority 3: Solve Drainage and Pest Control Issues Retender the service for pest control. Carry out all investigations and enforcement in relation to pest control and drainage problems on private land.</p> <p>Priority 4: Provide the Stray and Abandoned Dogs Service Retender the Stray and Abandoned Dogs Collection and Kennelling Services.</p> <p>Priority 5: Provide Support for the Safer Bromley Partnership Board The Council has a key role in leading on the Safer Bromley Partnership's work to ensure delivery of common priorities. Each partner agency needs to set challenges to further build on reductions in crime levels and in dealing with domestic abuse, mentoring and youth diversion.</p>				
Measuring Success:				
	Target	2012/13 Baseline	2013/14 Target	Six-month progress report
4.1	Retender the contract for the Bromley mortuary services	Existing	Oct 2013	The contract for pathology and histology has been given to a single laboratory, reducing costs by 20%. We have been approached by LB Bexley to enter into a joint contract for the mortuary. The existing contract will be extended to end Oct

				2014 to facilitate this.
4.2	Retender the service for pest control	Existing	Nov 13	This is being progressed and will be the subject of an extension.
4.3	Retender the service for stray and abandoned dogs	Existing	Jan 2014	The proposed joint venture with Southwark has been cancelled, meaning the contract is subject to OJEU requirements. The contract is now on the Due North Pro contracts site. The existing contract is to be extended to March 2014 to accommodate the procurement timetable.
4.4	Set up a service for the delivery of mobile CCTV surveillance and sound insulation testing for Registered Social Landlords	Existing	£5k	This is being progressed.
4.5	Maintain the conviction rate for domestic abuse in cases managed by Domestic Abuse Advocates	64.7%	65.2 %	Q1 is 69%. We are awaiting numbers for Q2. The figures should have been expressed as a percentage and has been changed to reflect this.

Public Protection and Safety Portfolio Plan 2013-14				
Service Area	Environmental Protection; Partnership and Cross-Portfolio Issues			
Service Lead	Paul King	e-mail paul.king@bromley.gov.uk		
Service Outline				
<p>From April 2013, the operational responsibility for the leadership of the Council's services to Young People has been delegated to the Public Protection and Safety Portfolio Plan from the Education Portfolio.</p> <p>The service teams include the Bromley Youth Support Programme, Education Business Partnership and the Youth Offending Team. The Bromley Youth Music Trust, the Duke of Edinburgh Awards, Youth Council, Summer Activities Programme, Mentoring Initiative and the Borough's Youth Centres are examples of services that fall within the area of the Council's services to Young People.</p> <p>The priorities define measures for the performance of those services for young people that are currently directly funded by the Portfolio (including MOPAC Grant funding).</p>				
2013-14 Priorities:				
<p>Priority 1: Support young people to remain in Education, Employment and Training Support the mentoring service to leverage a reduction in the number of young people across the borough in the NEET group with a specific focus on YOT clients.</p> <p>Priority 2: Promote and provide activities for young people to do outside school Ensure programme has borough-wide reach and is attractive to children and young people.</p> <p>Priority 3: Deter young people from anti-social and offending behaviour Monitor the summer diversion programme's impact on levels of offending during programme delivery. Ensure that the programme is targeted at young people known to the Borough's ASB Unit and the YOT.</p> <p>Priority 4: Support young people if they do offend and enter the youth justice system Support the mentoring service to assist the YOT service to address the offending behaviour of young people who are known to the YOT.</p>				
Measuring Success:				
	Target	2012/13 Baseline	2013/14 Target	Six-month progress report
5.1	Ensure that 100% of young people are referred to the mentoring service (where this is appropriate to their needs).	N/A	100%	From April to September, 37 young people have been matched to 38 mentors. During September (in keeping with the annual trend of increased referrals to the service at the start of the new school year) a further 21 referrals have been received and are being matched to mentors.
5.2	Increase in attendance of the summer	Existing	20%	In summer 2013, 11,243 children and

	youth diversion programme		increase	young people attended the programme, over 36 days. This was an increase of 4,743 (or 72%). Average daily attendance was over 300, compared to 179 in the previous year. Local police and fire officers believe the programme to have had a diversionary effect on offending behaviour. Local crime rates in Bromley fell between July and August 2013. A report will be presented to Members in November.
5.3	Increase the number of mentoring relationships forged.	N/A	100	38 new mentors have been recruited since April 2013. The service now has 136 mentors and there are 65 active mentoring relationships.